



## MEMBER BULLETIN

October 30, 2019

# Registering Complaints for Late Locates

***All online complaints for late locates should now be processed through: <https://www.on1call.com/non-compliance-complaints/>***

The [www.latelocates.ca](http://www.latelocates.ca) website has been shut down, following its recent blacklisting by Ontario One Call from lodging complaints through its online portal. Despite the fact that all complaints registered through this website were legitimate and well founded, Ontario One Call has chosen to ignore any further complaints being registered through this website.

As such, we encourage all OSWCA members to continue to lodge complaints for their late locates through the Ontario One Call online portal at: <https://www.on1call.com/non-compliance-complaints/>. Your commitment to lodging these complaints is starting to make an impact, as other organizations are now taking notice and also applying pressure to fix the One Call system to bring it back in line with its original design expectations.

If you have any questions about Ontario One Call or the state of late locates across the province, please contact Patrick McManus (905-629-7766 ext. 222 or [patrick.mcmanus@oswca.org](mailto:patrick.mcmanus@oswca.org)).